National Doctors’ Day, March 30

Banner – University Medicine is proud to recognize its outstanding medical staff with National Doctors’ Day activities at all three of its academic medical centers on Wednesday, March 30.

All medical staff and residents are invited to enjoy a special Doctors’ Day meal in honor of the compassionate care and commitment that you demonstrate every day to patients in our hospitals:

Banner – UMC Phoenix
Breakfast: 6:30 to 9:30 a.m.
Lunch: 11 a.m. - 2 p.m.

Banner – UMC Tucson
11:30 a.m. - 1:30 p.m. Kiewit Auditorium, UA Cancer Center

Banner – UMC South
11:30 a.m. - 1:30 p.m., La Galeria

Tucson Transition to Cerner EHR Scheduled 3rd Quarter 2017

It’s official: Banner’s Tucson hospitals and clinics will transition from the Epic electronic health record system to Cerner no later than the 3rd quarter of 2017, says Banner Health Chief Information Officer Ryan Smith. Get ready for:

- Cerner Millennium EHR in the two hospitals and BUMG clinics
Cerner MedSeries 4 (MS4) for registration and billing in the hospitals
NextGen for BUMG billing

“We recognize that the Epic system is still a relatively new implementation in these facilities and that our providers, clinicians and business users are in many ways still learning the system,” Smith said. “We want to reassure our Tucson-area colleagues that Banner has significant experience in transitioning users to these systems. You should expect an all-hands-on-deck approach to ensure a smooth transition.” More details will be shared once a comprehensive plan has been finalized in coming months.

eICUs Coming This Summer to BUMCS, BUMCT

Banner’s two Tucson hospitals are on track to implement new eICU technology in their intensive care units early this summer. Stay tuned for education sessions to introduce this new patient safety feature to physicians and staff later this spring.

Banner – UMC Tucson and Banner – UMC South will join more than 20 Banner hospitals offering an advanced, additional layer of care to ICU patients through eICU.

With eICU, Banner clinicians in offsite operation centers remotely observe patient vital signs and test results, augmenting the care provided at the bedside by nurses and physicians. Two-way audio-video equipment is being installed in every ICU patient room at the Tucson hospitals to allow clinicians at offsite eICU operation centers in Tucson, Mesa and elsewhere to communicate in real time with patients, families and bedside care teams.

Banner’s eICU operations centers are staffed 24 hours a day, seven days a week by critical care physicians, acute-care nurse practitioners and nurses who remotely monitor hundreds of ICU patients in Banner hospitals across the western United States.

“It’s another layer of safety we can offer our patients,” said BUMCT intensivist Gordon Carr, MD, who believes the technology also will benefit busy ICU physicians and nurses. “And with several academic clinicians signing up to staff the eICU remote operation centers, it’s an opportunity for BUMG to have an impact on Banner Health’s care systemwide.”

Banner has been using the eICU technology since 2006 and today has one of the largest telehealth programs in the United States. The technology has allowed Banner to lower ICU patient days and reduce ICU mortality.

BUMCP Hepatologists Join Forces with Tucson

The Advanced Liver Disease and Transplant Teams from Banner – University Medical Centers in Phoenix and Tucson have formed a unique partnership as they work together to provide comprehensive and excellent care across the state.

Special thanks to the BUMCP liver disease team members who regularly travel to Tucson to provide care at Banner – UMC Tucson liver clinics while BUMCT recruits additional hepatologists to join Drs. Archita Desai and Thomas Boyer. Drs. Alberto Ramos, Geetha Kolli, Ester Little, Nayan Patel, Anil Seetharam (left) and Mark Wong and nurse navigator Kelly Hortel, RN, share the staffing of the twice-
monthly Tucson clinic. Your teamwork is appreciated by BUMG, your Tucson colleagues and especially by our patients!

**Tucson Lab Testing Transition April 1**

Please note that effective April 1, the following tests will be performed in the chemistry department in the BUMCT Lab:

*From North and Orange Grove cancer clinics:* amylase, lipase and creatine kinase (CK)
*From North cancer clinic:* urine creatinine (random and 24 hour); urine total protein (random and 24 hour) and creatinine clearance (random and 24 hour)

Please call Catherine Spier, MD, director of HLA, Hematology at 520-626-3100 with questions or concerns

**Referrals to Whole Health Clinic, EPICenter**

In the Feb. 11 issue of the BUMG *Wildcat Connection* we told you about the new Whole Health Clinic in Tucson, which provides an integrative approach to behavioral health care. The Whole Health Clinic’s services are a collaboration of Banner – University Medicine and the UA Departments of Psychiatry and Family and Community Medicine. Services include primary care as well as referral options to the entire tertiary care spectrum offered by Banner – University Medicine.

Eligibility criteria for Whole Health Clinic:
- 18 years or older
- General mental health concern or diagnosed psychiatric disorder
- Willingness to participate in psychotherapy, individual or group and if eligible, receive case management and peer support
- AHCCCS enrolled/eligible or other behavioral health insurance coverage

Please note that referrals solely for psychotropic medication management are not accepted.

Additionally, the Whole Health Clinic offers a specialty service called the Early Psychosis Intervention Center (EPICenter), which provides targeted intervention the individuals in the early stages of a psychotic illness. It is the only such program in Arizona at this time.

Eligibility criteria for EPICenter:
- 15 to 35 years old
- Within five years of symptom onset or diagnosis
- Symptoms are not primarily substance induced

If you have a patient who would like to obtain more information on how to begin to receive services at the Whole Health Clinic, please have him/her/family member call 502-694-1234.
$1 Million Facelift for BUMCT L&D, Maternity Units

New paint, furniture, curtains and wall art are being installed this month on Banner – UMC Tucson units 8 East and 7 East to provide a more welcoming environment for new moms and their families. In addition, OR 17 on the eighth floor (left) has been converted to a visitors’ lounge with a kids corner and soon, a coffee nook. The $1 million upgrade will brighten the Women and Children’s units until their planned relocation into much grander digs in the Diamond Children’s tower in 2018.

Update from the UA Colleges of Medicine: A Joyful Match Day

The University of Arizona Colleges of Medicine in Phoenix and Tucson celebrated successful Match Days this week, with more than two dozen UA med students matching to UA residency programs based at Banner – UMC Phoenix, Tucson and South hospitals.

Check out this video of the festivities at COM-P (viewed 66,000 times on various social media channels) or read all about it here: A Double Dose of Hoopla: The Joys of Match Day at the UA.

UMG @ Heart Walks in Tucson & Phoenix

Congrats to the BUMCP Team, including CEO Steve Narang, MD, who participated in the 2016 Phoenix Health and Stroke Walk March 19 in downtown Phoenix. Hundreds of Banner Health employees from across the Valley raised more than $85,000 for the American Heart Association, making Banner the event’s top corporate fundraiser.

The ‘Prolonged QT Team’ is representing Banner at the upcoming Heart Walk in Tucson on April 3 at Reid Park. To join the team or donate, click here.

Mark Your Calendar

Tucson
Cindy Wool Memorial Lecture on Humanism in Medicine: The Cup of Coffee Conversation: How We Improve Our Culture of Respect
Speaker: Dan Shapiro, PhD, former UA clinical psychologist
Noon-1 p.m. Thursday, March 30
DuVal Auditorium, BUMCT. Lunch provided. RSVP: andreal@medadmin.arizona.edu

BUMG in the News
Az Daily Star: New Tucson Clinic Integrates Mental, Physical Health Care
Patricia Harrison-Monroe, PhD and Ole Thienhaus MD, BUMG

NYT: Artificial Hearts Ticking Along
Zain Khalpey, MD, BUMCT director of Artificial Heart Program

Green Valley News: Heart Failure Isn’t What You Think
Elizabeth Juneman, MD, BUMCT cardiologist

Phx Business Journal: Signature Projects: Banner – UMC Grows in Phoenix

Have a Question for BUMG?
Email your questions and comments to BUMGquestions@bannerhealth.com, and they will be answered by the appropriate executive. Common questions will be shared in future communications.