U.S. News & World Report’s Best Hospitals
Meet COO Steve Hofferber Aug. 15, Phoenix
Physician Comp Update
Please Participate in Annual VOICE Survey
Update from COM – Phoenix
Update from COM – Tucson
Cyber Attack
Meet Your Colleague: Dr. Steve Wang
Epic to Cerner D-Day in Tucson: June 1, 2017
Did You Miss the MACRA Education Sessions?
Critical Care Support Education, Sept. 19-20
CME Symposium on IBD, Sept. 24
Advance Directives Video
NCI Comprehensive Cancer Center Renewal
Regents Committee Meeting on COM-T, Friday afternoon

Banner – UMC Phoenix, Tucson are ‘Best Hospitals’

National Rankings in U.S. News & World Report

Our academic medical centers in Phoenix and Tucson both received national rankings in U.S. News and World Report’s “Best Hospitals” list released last week.

Banner – UMC Phoenix racked up national rankings in Geriatrics (#32 out of 5,000 hospitals surveyed) and Nephrology (#35), and was high-performing in Diabetes & Endocrinology, Gastroenterology & GI Surgery, Gynecology, Neurology & Neurosurgery, Orthopaedics, Pulmonology and Urolology and these common procedures and ailments: abdominal aortic aneurysm repair, COPD, colon cancer surgery, heart failure, hip replacement and lung cancer surgery. It was ranked the No. 2 hospital statewide and in the Phoenix metro area, after Mayo Hospital.

Banner – UMC Tucson received national rankings in Geriatric (#46) and Nephrology (#39) and was high-performing in Cancer, Gastroenterology and GI Surgery, Neurology and Neurosurgery, Orthopaedics and Pulmonology and in the following common procedures and ailments: heart
bypass surgery, heart failure, COPD, hip and knee replacement and lung cancer surgery. BUMCT was ranked the No. 1 hospital in the Tucson metro area and No. 3 statewide.

**Congratulations and thanks to BUMG providers**, without whom these outstanding rankings would not be possible.

---

**In the BUMCP Physicians Lounge, Aug. 15**

**Meet BUMG Chief Operating Officer Scott Hofferber**

Scott Hofferber, BUMG's new chief operating officer, will be stopping by physician lounges this summer to introduce himself and answer your questions.

Plan to meet Scott when he visits the physician lounge at Banner – UMC Phoenix 9-10 a.m. Monday, Aug. 15.

---

**Compensation Overview and FAQs**

Please take a few minutes to review the latest information and updated Frequently Asked Questions about the physician compensation plan at [http://bycell.mobi/wap/site/BUMDHR](http://bycell.mobi/wap/site/BUMDHR).

---

**Feedback, Please**

**Banner Health’s Annual VOICE Survey Open Thru Aug. 17**
Banner Health’s 2016 VOICE Annual Survey is now underway. This is your opportunity to make positive changes across Banner Health.

Banner employees hired on or before July 1, 2016 are eligible to participate in the survey, as are UA employees who are part of Banner – University Medical Group. An email from Press Ganey has been sent to your Banner Health email address with your survey passcode.

If you did not receive an invitation with your survey passcode, or if you accidentally deleted it, please contact Press Ganey:

- Eligible employees who have lost or did not receive their survey passcode can receive one by visiting https://surveys.avatarsolutions.com/bannerpasscode.
- Participants will be asked to enter their Lawson ID # to retrieve their passcode to take the survey online.

The anonymous online survey runs from through midnight Aug. 17. Response rates as of 5 p.m. Thursday were:

- BUMG / Tucson: 56 percent
- BUMG / Phoenix: 50 percent

Following the VOICE survey, some employees may be redirected to complete another survey connected with "Imagine," Banner’s multi-year transformation journey to become more consumer-focused. Responses to these additional questions will help Banner determine areas of improvement to deliver a great consumer experience. Email any questions about the survey to BHVOICESurvey@BannerHealth.com.

Update from the UA College of Medicine - Phoenix
Summer Internships for H.S. Students in Basic Medical Sciences

For six weeks this summer, eight students from high schools throughout Phoenix participated in an internship program at COM-P designed to offer hands-on research opportunities, training in a laboratory setting and a chance to explore careers in research and medicine.

“The objective of the College is to educate physicians and scientists,” said Amelia Gallitano, MD, PhD, and chair of the College's Department of Basic Medical Sciences' (BMS) internship program. “This program expands that focus to reach students at an earlier stage in their education, and hopefully entice more of them to pursue opportunities in the fields of medicine and research.”

A committee from the BMS Department selects motivated junior and senior high school students from diverse backgrounds who are each assigned a faculty mentor. The students participate in hypothesis-driven research and interact with graduate students, postdoctoral fellows and BMS faculty.

Update from the UA College of Medicine – Tucson

COM-T Welcomes Record-Breaking Class of 2020
A record number of applicants and a record yield rate of accepted students led to record enrollment for the University of Arizona College of Medicine – Tucson’s Class of 2020.

The College welcomed 135 students into the new class during the traditional White Coat Ceremony, where the future physicians received their white coats – the visible mark of a physician – before hundreds of their family and friends.

Bruce Coull, MD, professor of neurology and medicine and chair of the College’s Professionalism Program, gave the keynote address, sharing the “two cornerstones of what you need to acquire to be an outstanding professional physician.”

“On one hand you need to have a deep knowledge of medical science and all that it entails. On the other hand you need to be a person who understands human illness and humanity and how you can help to heal,” he said. “Having the knowledge alone is not enough.”

Each student received a stethoscope and white coat thanks to alumni, faculty, staff and friends from across the U.S. who gave to this year’s Stethoscope and White Coat Campaign.

- Watch a short video from the ceremony and hear from some members of the Class of 2020.
- View photos from the Class of 2020 White Coat Ceremony.

---

**Cyber Attack at Banner Health**

As you know, Banner Health experienced a cyber attack in June that potentially could affect thousands of people, including Banner providers. If you were affected, you will be notified by letter by Sept. 9. FAQs and further detail are available here.
Meet Your Colleague

Dr. Steve Wang, Head and Neck Surgeon

Steven Wang MD, FACS, is the new interim chair of the UA Department of Otolaryngology in Tucson and director of the Head and Neck Oncology Program at the UA Cancer Center. He joined the faculty this summer from the University of California, San Francisco.

He has clinical expertise in oral cavity, oropharynx and larynx malignancies, salivary gland tumors and benign and malignant thyroids lesions. In his short time here, he has already performed four transoral robotic surgeries with the da Vinci robot, thought to be a first in Southern Arizona.

At UCSF, Dr. Wang was PI of an NIH-funded prospective study of the role of HPV in head and neck cancer. He has co-authored more than 60 peer-reviewed articles and nine book chapters.

He earned his bachelor’s and medical degrees from Harvard and completed his OHNS residency at UCLA, followed by a head and neck oncologic and microvascular reconstructive surgery fellowship at the University of Michigan. Welcome, Dr. Wang!

Epic-to-Cerner Transition in Tucson: June 1, 2017

As previously announced, all Banner facilities in Tucson will transition from Epic to the Banner integrated suite of applications for Cerner next year. Currently, both ambulatory and acute areas are slated for go-live in June 2017.

To ensure the transition goes as seamlessly as possible, 12 teams have been formed to begin work around planning and change management. These teams cover revenue cycle, electronic medical records for the acute and ambulatory areas, IT infrastructure, data migration, integrated testing, research, training and go-live support as well as communication.

Project teams will begin reaching out to department leaders to include them in the planning work. If you have any questions or concerns about this, please contact Joshua Day at Joshua.Day@bannerhealth.com.
Did You Miss the MACRA Education Sessions?

No worries. You can view a video of the presentation here or the 30-minute Question and Answer session here.

Fundamental Critical Care Support, Sept. 19 & 20

Banner – University Medicine in association with the Society of Critical Care Medicine is offering a two-day course, Fundamental Critical Care Support, Sept. 19-20 at the Banner Simulation Med Center in Mesa. Category 1 Physician CME Credit is offered.

Discounts are available to Banner physicians, residents, advanced practice providers, nurses and respiratory therapists. All participants must be ACLS certified. View flyer.

Patient and Provider Perspectives in IBD, Sept. 24

A CME symposium from 8 a.m. to 1:15 p.m. Saturday, Sept. 24 will be held at the Hyatt Regency Phoenix on inflammatory bowel disease, presented by the Crohn’s and Colitis Foundation. Sasha Taleban, MD, of Banner – UMC South is the Foundation’s regional chair for CME and the event organizer. The conference is aimed at gastroenterologists and APPs, as well as IBD patients and caregivers. Details here.

Advance Directives

Have YOU Had the Conversation?
Stacie Pinderhughes, MD, palliative care specialist at Banner – University Medical Center Phoenix, discusses the importance of making your end-of-life “Five Wishes” known to family and friends in this new video distributed across Banner Health.

**UA Cancer Center Retains Prestigious NCI Comprehensive Status**

The National Cancer Institute has renewed the University of Arizona Cancer Center’s status as a Comprehensive Cancer Center and awarded it a five-year, $17.6 million Cancer Center Support Grant, based on the strength, depth and breadth of the center’s basic laboratory, clinical, prevention, control and population-based research.

The UA Cancer Center is Banner Health’s oncology partner in Southern Arizona. It is one of only 45 NCI-designated comprehensive cancer centers in the nation. The UA Cancer Center received its initial NCI designation in 1978 and was elevated to Comprehensive Cancer Center status in 1990.
“The NCI’s support ensures that our scientific research, innovations and therapies benefit our patients and improve public health in our state and around the world,” said center Director Andrew S. Kraft, MD, at left.

Congrats to Dr. Kraft and the dozens of other BUMG physician-scientists who contributed to UA Cancer Center’s successful renewal as an elite Comprehensive Cancer Center.

Regents Meeting on COM-T, 1-5 p.m. Today

The Arizona Board of Regents Health Affairs Committee will hold the second of two public meetings on Friday, Aug. 12 to review the operations, mission and future plans of the UA Colleges of Medicine and take comments from members of the public.

ABOR’s Health Affairs Committee is addressing a range of topics during the extensive fact-finding meetings. Items to be discussed in Tucson include: an overview of the college’s financial operations; plans and progress of the COM-Tucson including plans for the integration and support of medical education, research and clinical activities as well as plans for partnerships and affiliations that will contribute to these activities; and an update on the Banner Health affiliation agreement.

The public meeting will be held 1-5 p.m. in the Vine Annex Building on the UA Health Sciences campus, and live-streamed on the ABOR website.

This meeting follows last week’s committee session in Phoenix which included overviews on the mission of the COM-Phoenix, the plan and timelines for filling key leadership vacancies and an update on organizational, reporting and decision-making structures.