Best-of-the-Best Awards

Banner – UMC South, BUMG Alvernon Clinic Honored at Banner Conference

Banner – University Medical Center South was recognized for its top performance among Banner Health hospitals with a 2017 Best of the Best Award at Banner Health’s annual leadership conference last month in Phoenix.

Banner – UMC South, operated by Banner Health under a management contract with Pima County, won the company’s Best of the Best Award for mid-sized hospitals for high performance in customer service, operations, learning and finances.

“Congratulations to Banner and all of the hard-working doctors, nurses and staff at Banner – UMC South,” said Pima County Administrator Chuck Huckelberry. “This award is further proof that the county’s partnership with a private health-care provider has been an enormous success.
We are proud to be partners with Banner and proud of the exceptional care they are providing to residents of Pima County.”

The Banner – University Medical Group Alvernon Physician Office, also in Tucson, received a Best of the Best Award for top performance among hundreds of Banner clinics. The multi-specialty Alvernon clinic provides outpatient care in orthopaedic surgery, family medicine, neurology, ophthalmology and physical therapy.

“It is significant that Banner – UMC South and the Alvernon clinic, which have only been part of the Banner system for two years, are being recognized for providing a high level of clinical excellence, patient experience and financial performance. It is remarkable to achieve Best of the Best status in such a short period of time,” said Tom Dickson, CEO for Banner Health’s two Tucson hospitals and clinics.

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**Precision Medicine Initiative**

**Soft Launch this Month for UA/Banner’s All of Us Research Program**

The much-anticipated All of Us Research Program, the historic precision medicine initiative spearheaded in the western United States by Banner Health and the University of Arizona, is nearly ready to launch. The project aims to gather data over many years from 1 million Americans to accelerate research and improve health.
Unlike research studies focused on a specific disease or population, All of Us will serve as a national research resource to inform thousands of studies, covering a wide variety of health conditions. Researchers will use data from the program to learn more about how individual differences in lifestyle, environment and biological makeup can influence health and disease. Participants may be able to learn more about their own health and contribute to an effort that may advance the health of generations to come.

Banner/UA will launch an “Alpha Phase,” or initial soft launch, starting in mid-June to test systems and processes. This phase will last about two weeks.

The “Beta Phase” should start around the first week of July and is expected to last about eight weeks. The purpose of this phase will be to assess broader local/national system issues and begin employing and testing strategies for enrolling diverse populations.

*If you would like to be among the first to participate in this groundbreaking research program, register here.*

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**Welcome, New BUMG Colleagues**

Banner – University Medical Group recently welcomed several new physicians to the practice plan, including:

**Infectious disease specialist Fariba M. Donovan, MD, PhD**, who was recruited from Intercoastal Medical Group in Bradenton, Fla., and will split her time between research with the UA Valley Fever Center for Excellence and clinical work with the UA Department of Medicine’s Division of Infectious Diseases. She earned her medical degree at Shiraz University of Medical Sciences and did residency training at Tehran University of Medical Sciences, both in Iran. Dr. Donovan completed an internship at Bethesda North Hospital and residency in internal medicine at Good Samaritan Hospital, both in Cincinnati, Ohio, as well as an infectious diseases fellowship at Tampa’s University of South Florida. She also earned a doctorate from Gifu University School of Medicine in Japan.

**Srinivasa Madhavan, MD**, joined the practice plan in April and now works as a BUMCT hospitalist specializing in adult inpatient medicine. He comes to us from the Sanford Health System, University of North Dakota School of Medicine and Health Sciences, where he was an academic hospitalist and where he completed his internal medicine residency. He also holds a master’s in public health in epidemiology and biostatistics from the University of South Carolina and was a research fellow at Johns Hopkins Hospital. He has held epidemiology positions for both the Iowa Department of Health and the Arizona Department of Health Services.

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**We’re growing!**
Banner – UMC Phoenix will open a new Emergency Department on June 27 that will begin serving patients beginning at 6 a.m. The new Emergency Department and Trauma Center make up the first floor of the new 16-story patient tower still under construction, slated to open in October 2018.

The 64,000-square-foot facility features 60 private exam rooms, a new trauma unit that will provide specialized medical services and resources for critical patients, and 40 observation beds to serve an additional 20,000 patients each year. The new department also features:

- Five trauma bays
- Medical imaging, including computed tomography (CT), ultrasound, X-ray, and new CT scan machine using less radiation
- New helipad large enough to accommodate the landing of Marine One (presidential helicopter)
- Spacious parking lot at entrance for walk-in patients

The new unit also will allow for future expansion if needed, including 19,000 additional square feet with 20 additional observation rooms and 20 private exam rooms. MedAire’s MedLink, an emergency support center used to diagnose and treat travelers internationally on planes and yachts, will be relocated in the new Emergency department.

*The Arizona Republic* previewed the gorgeous new facility in an article and video, [Shorter Wait Times, More Space at New Banner UMC ER.](#)

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**Cerner Catch-Up Training, Tucson**

Still haven’t completed your Cerner training? If not, please sign up as soon as possible for Cerner Catch-Up training, which will take place July 17 to Sept. 21. Once you have completed this training, you will be able to participate in the go-live readiness learning labs and adoption coaching in August and September. Please contact your department administrator if you need assistance signing up for Catch-Up Training.

As of this week, 953 out of approximately 1,200 Tucson providers have completed Cerner training.
Update from UA College of Medicine – Phoenix

BUMCP ‘High Value Care Competition’ Rewards Inventive Residents

University of Arizona College of Medicine – Phoenix residents and fellows attended the Fourth Annual Staff Quality and Safety Day at Banner – UMC Phoenix on May 23. Four semi-finalists presented at the 2016-2017 High Value Care Competition.

For the past four years, Banner – UMC Phoenix has invited its residents to come up with inventive, cost-effective and research-backed projects that will improve health care.

This year, Kristen Young, DO, an internal medicine resident, was awarded best presentation and project for “Rethinking Contact Precautions for Patients with Historical MRSA and VRE.” The three semi-finalists were:

- Ashley Casano, DO, “The Use of Ultrasound Guidance for Vascular Access.”
- Kenneth C. Klein, DO, “Rethinking Inpatient Thrombophilia Work-ups.”
- Wanda Shao, DO, “Cost-Effective Electrocardiogram Monitoring for Patients Treated with Psychiatric Medications.”

Banner medical staff donated prizes of $2,500 each to three semi-finalists from the High Value Care Contest, who then had half a year to implement their project. A fourth “wild card” semi-finalist was chosen on May 23 from posters presented that day. Dr. Young received an additional $2,500 for winning.

“There was a lot of support from the Chief Medical Officer and from the people at Banner,” Dr. Young said. “It’s really a great competition to go from the bottom, where you have an idea as a resident and you surpass all those traditional barriers. Then, when it gets to the top, change happens.”

The program was started four years ago by Steven Brown, MD, and Cheryl O’Malley, MD. This year’s chairs were Dr. Brown, Richard Gerkin, MD, and Emily Mallin, MD. Dr. Brown is program director for the Family Medicine Residency Program, Dr. Gerkin is medical director for Graduate Medical Education Research and Dr. Mallin is director of Academic Medical Service. Banner’s residency programs are administered by the UA College of Medicine – Phoenix.

Update from UA College of Medicine – Tucson

Faculty Mentors Honored for Dedication, Positive Influence

Congratulations to the recipients of the 2017 College of Medicine Faculty Mentoring Awards:
Mihra Taljanovic, MD, PhD, professor, Department of Medical Imaging.
One of her nominees said, “She continues to encourage me to be the best physician possible while showing me the importance of becoming the best person possible.”

Jil Tardiff, MD, PhD, professor, Department of Medicine.
One of her nominees said, “Dr. Tardiff has been an unwavering mentor for my career since it started in the early 1990s.”

Nathan Ellis, PhD, associate professor, Department of Cellular and Molecular Medicine.
“In the end, Dr. Nathan Ellis has kept me from failing many times, and has contributed to each of my successes.”

Jarrod Mosier, MD, associate professor, Department of Emergency Medicine.
“Without his guidance I would not have achieved a fraction of what I have.”

Frank Porreca, PhD, professor, Department of Pharmacology.
“His passion for science was infectious and his enthusiasm was inspiring.”

Sydney Rice, MD, associate professor, Department of Pediatrics.
“Closely learning about and observing Dr. Rice’s mentoring and leadership style is one of the most honorable opportunities that I experienced.”

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**Changes to Find-A-Doctor Made Simpler**

To request updates to your Find-A-Doctor profile on Banner Health’s public website, [www.BannerHealth.com](http://www.BannerHealth.com), please use this form to request changes.

Please contact Colleen Weiss-Ramirez with any questions.

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**In the News**

The Arizona Daily Star
Katalin Scherer, MD, BUMCT Neurology

KGUN-TV 9
Mohab Ibrahim, MD, BUMCS Chronic Pain Clinic
KJZZ Radio

**Banner – UMC Phoenix Sets Up ‘One-Stop Shops’ for Specialists**
Steve Narang, MD, CEO of BUMCP

KVOA-TV 4

**2 Young Dads Share Decades of Friendship, Kidneys**
Robert Harland, MD, medical director, BUMCT Abdominal Transplant Program

The Arizona Republic

**How a Tiny Fiber Implant is Giving New Hope to People with Spinal Cord Injuries**
Travis Dumont, MD, BUMCT Surgery

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**Coding and Documentation Reminders**

**From Your BMG/BUMG Coding and Education Team**

**Advance Care Planning**
The Centers for Medicare & Medicaid Services pays for voluntary Advance Care Planning (ACP) under the Medicare Physician Fee Schedule (MPFS). Learn more about how to code ACP services, and beneficiary eligibility. To access our Advance Care Planning Provider Tip Sheet, click here.

**Complying with Medical Record Documentation Requirements Fact Sheet**
CMS MLN Fact sheet and resources on proper medical record documentation requirements.

Have a question about documentation and coding? Please send an email to the BH HIMS BMG/BUMG Coding and Education Team for a quick response.